



Dear Guest,

It will be a privilege to welcome you at Le Domaine de L'Orangerie Resort and Spa.

**In accordance with the new COVID-19 guidelines from the ministry of health for all hotels in Seychelles, kindly see below guidelines and requirements for all guest staying at the Le Domaine de L'Orangerie.**

- The hotel has fully complied with all requirements for reopening as directed by the Seychelles ministry of health and also the ministry of tourism, and has also been issued with the health certificate to resume operations. Guests can check on the Ministry of tourism website for all approved properties via the link: <http://tourism.gov.sc/wp-content/uploads/2020/05/List-of-health-certified-Tourism-Accommodation-establishments-as-at-21-07-20.pdf>
- Guests are encouraged to use contactless payments methods, such as credit cards, debit cards or Bank Transfer instead of cash
- It is Mandatory for all Guests coming to Seychelles to have a negative COVID- 19 test done not more than 72 hours prior to their flight to Seychelles
- Guests are required to send Scanned Passport copies and physical home address at the time of reservation, should there be a need for contact tracing. Passport copies can be send via the email: [reservations@orangerie.sc](mailto:reservations@orangerie.sc) or via whatsapp number: +248 2644682.
- Admission to the hotel will be prohibited for any guests with known symptoms or who have been exposed to a COVID- 19 case for the last 14 days
- Guests are advised to travel with enough PPE's such as face masks and hand sanitizers.
- The Hotel has an isolation room whereby guest will be accommodated should they have COVID- 19 Symptom as they wait for health authorities.
- There shall be temperature check done upon arrival and continuously during the Guests stay.
- Should there be a need for guest to be admitted for further treatment or isolation at the hospital, the hotel will not be liable for the expenses.
- Guest are advised to inform the management should they develop any COVID-19 symptoms during their stay, and to isolate themselves in their room as they wait for health officials.
- Guests are encouraged to use contactless communication methods such as telephone or email for any enquires or request during their stay.
- Guidelines are subject to change according to Seychelles Health authorities.

25<sup>th</sup> July ,2020